

British Columbia Health Authority Continence Care Clinics

HA	Site	Clinic Info	Referral Process	Clinic Contact
Fraser Health	Surrey Continence Clinic Nurse Continence Advisor (NCA) & Physiotherapists (PT)	Gender: All Ages: Adult NCA Clinic Days: Monday to Friday NCA Clinic Hours: 8:00 – 4:00 PT Clinic Days: M-W-F Clinic Hours PT: 7:00 – 5:00 In-person, telephone or virtual	Referral from either an urologist or gynecologist.	Surrey Continence Clinic 4 th Floor Jim Pattison Outpatient Care & Surgery Centre Surrey Memorial Hospital 9750 140 th Street Surrey, B.C. V3T 0G9 Ph: 604-582-4550 ext:764228 Fax: 604-582-3787
	Abbotsford Bladder Clinic	Gender: All Ages: 16 + Clinic Days: Monday to Friday Clinic Hours: 7:00 – 3:00 In person or virtual	For general incontinence issues, client can self-refer. Pessary fittings require a doctor referral. Urodynamic testing requires a gynecologist or urologist referral.	Bladder Health Program/Shared Clinic Abbotsford Regional Hospital 32900 Marshall Road Abbotsford, B.C. V2S 0C2 Ph: 604-851-4694 Fax: 604-851-4774
Interior Health	Seniors Health and Wellness Centres (SHWC)	Gender: All Ages: 65yrs & older Clinic Days: 1 day/month/each centre Clinic Hours: 10:00 – 4:00 In person and virtual	Referral from family physician or nurse practitioner.	Kelowna SHWC Kelowna Hospital 505 Doyle Ave, Kelowna, B.C. V1Y 0C5 Ph: 250-469-7070 ext:13459 Fax: 250 469-7085
				Kamloops SHWC Northhills Care Centre 61-700 Tranquille Rd, Kamloops, B.C. V2B 3H9 Ph: 250 312-3290 Fax: 250 312-3291
				Salmon Arm SHWC 781 Marine Park Drive, Marine Plaza Building, Salmon Arm, B.C. V1E 2X1 Ph: 778 489-5191 Fax: 778 489-5256

HA	Site	Clinic Info	Referral Process	Clinic Contact
Providence Health	St Paul's Hospital Elder Care Clinic	Gender: All Ages: 65yrs & older Clinic Days: Monday & Thursday Clinic Hours: 8:00 - 12:00 In person or virtual	Paper referral; chose either "Continence Clinic" or "Nurse Continence Advisor".	St. Paul's Hospital 9B, Providence Building 1081 Burrard Street Vancouver, B.C. V6Z 1Y6 Ph: 604-806-8029 Fax: 604-806-8390
	St Paul's Hospital (SPH) and Mount St. Joseph (MSJ) Nurse Continence Advisor (NCA) Clinics	Gender: All Ages: 19 years & older Clinic Days: SPH – Tuesday, Wednesday, Thursday MSJ – Monday & Friday Clinic Hours: 8:00 – 4:00 In person or virtual	Cerner EHR referral to either nurse continence advisor, pelvic floor physiotherapist or geriatrician	Mount Saint Joseph Hospital Kingsway Entrance 3080 Prince Edward Street Vancouver, B.C. V5T 3N4 Ph: 604-877-8371 Fax: 604-877-8149
Vancouver Coastal Health	UBC Bladder Care Centre	Gender: All Ages: Adult Clinic Days: Monday, Wednesday, Thursday, Friday Clinic Hours: 8:30 - 4:30 In person or virtual	Physician referral to one of the clinic's urologist. Urologist will refer to physiotherapist and/or nurse continence advisor.	UBC Bladder Care Centre UBC Hospital Koerner Pavilion Unit 1B 2211 Wesbrook Mall Vancouver, B.C. V6T 2B5 Ph: 604-822-6143 https://www.vch.ca/en/ubc-hospital-ubch/bladder-care-centre
	SCI Urology Clinic	Gender: All Ages: Adults Clinic Days: Monday to Friday Clinic Hours: 7:00 - 15:00 In person or telephone	Referrals from family physician, urologist or physiatrist.	Brenda & David McLean Integrated Spinal Clinic Vancouver Hospital Blusson Spinal Care Centre 2 nd Floor 818 West 10 th Avenue Vancouver, B.C. V5Z 1M9 Ph: 604-875-4992
	Richmond Urological Care Centre	Gender: All Ages: 18 years and older Clinic Days: Monday to Friday Clinic Hours: 7:00 – 3:00 In person or telephone	Richmond Hospital urologist's referral only.	Richmond Hospital Ambulatory Care Department 7000 Westminster Hwy Richmond, B.C. V6X 1A2 Tel: 604 244 5106 ext. 2 Fax: 604 244 5281